

Statewide Training Advisory Network of Delaware

DEC 2019

happy holidays



WHAT'S IN THIS ISSUE?

General Meeting

News from the Board

Coming Soon

Resource Sharing

De STAND

November General Meeting

STAND welcomed Darrell “Coach D” Andrews as the presenter for a presentation titled “Public Service does not have to mean lack of Customer Service”.



Coach D was an incredibly engaging speaker who guided attendees through reminders of the importance of positive messaging and recognition of individuals. There were numerous examples and personal stories connecting his experiences to important lessons.

Check out his website at (www.coachdspeaks.com).



Perception

“Collective perceptions within an organizational setting determines organizational outcomes.”

Darrell “Coach D” Andrews



Jan. General Meeting

Join us as we share best practices with each other! A fun activity will be facilitated that will help us uncover helpful tips by discovering what others have done from across the state. We will answer questions such as “*What is the most inventive way that you have used technology in the classroom?*” Participants will provide solutions to some of the most important challenges trainers regularly face. What better way to start off the new year than with additions to your “Training Tactic Toolkit”!

News from the Board

The Board welcomes Allison Gallo as the new Vice President of Programs. Allison Gallo is the staff trainer for the Delaware Judicial branch and develops training courses aimed at providing employees with the tools that they need to assist Delaware citizens. Allison has a passion for lifelong learning and teaching and is dedicated to helping others to succeed. We know she will work hard to put together awesome programs for every STAND meeting!

If you are interested in presenting at a future meeting, give Allison a shout!

Contact Us

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**Statewide
Training
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Delaware**



STAND SEPTEMBER CONFERENCE @ BUENA VISTA

Look for further details in coming newsletters!!

Resource Sharing

We post many of the resources we share during general meetings on our website. We also add them to discussion boards in our connect community in the Delaware Learning Center (DLC). DLC users can find the community by selecting "Connect" on the main menu and then the title of our community. After that, click the "Join" button.



*STAND wishes a safe and happy
holiday season for you and your
family.*



"There is more to life than making a living. Do not work more than you live."

– Mokokoma Mokhonoana
