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# De STAND

## AUG 2019

### July General Meeting

At the July General Meeting Kieran Muhammed took us on an exploration of understanding the relevance of quality.  We covered what quality is and why it is important.  The presentation also reviewed quality and people plus quality and process.  Our time concluded with understanding the soft side of quality.

### September General Meeting

Join us at the next meeting where we will be guided by Pauline Higgins in a presentation on communicating assertively.    Being able to confidently and appropriately assert your request or opinion is an essential communication tool at any level in an organization.  This presentation focuses on assertion skills.

Pauline has presented at our general meetings in the past.  We welcome her back once again!

General meetings are held at the Paradee Building in Dover.  To learn more about previous presentations and future meeting dates, go to: https://stand.delaware.gov/meetings.shtml

### Elections Announcement

Please join us in welcoming the new STAND Vice-President for Programs, Kim Raynes!!  Kim is eager to hit the ground running identifying programs for our members and general meetings.  She will also be leading the efforts in planning the future STAND conference.

# News from the Board

**New Membership Year reminder**

August kicks off a new membership year.  The membership fee remains $30.  There has never been a better time to join.  Contact a Ron Hargrove (Vice President for Membership) for more information.

# Resource Sharing

We post many of the resources we share during general meetings on our website.  We also add them to discussion boards in our connect community in the Delaware Learning Center (DLC).  DLC users can find the community by selecting "Connect" on the main menu and then the title of our community.  After that, click the "Join" button.



*"No one learns as much about a subject as one who is forced to teach it." – Peter Drucker*