



STAND updates



New Members

Treasures report

My Accounts

Transactions



View 

STATEWIDE TRAINING ADVISORY NETWORK OF D

*****2152 



Account Name

Current Balance

Available Balance



BUSINESS PRIMARY SHARE

\$1,367.19

\$1,362.19

*****2152 - 0201



BUSINESS NON-PROFIT CHECKING


\$778.33

\$778.33

*****2152 - 0211

Ice Breaker

- Give them **5 minutes** to do this:
Each person chooses **one small concept they teach well**—a rule, a skill, a definition, a process. Then they deliberately explain it **badly** to their partner. Not maliciously—just poorly. Too fast, too vague, too jargony, or wildly out of order.
- After both have taken a turn, give them **3 minutes** to discuss:
- What made the explanation confusing?
- What assumptions did the “teacher” accidentally make?
- What one change instantly improved clarity?
- Bring the group back together and ask for a few rapid reflections:
- “What bad habit did you recognize in yourself?”
- “What tiny fix made the biggest difference?”



Overcoming Common Trainer Challenges

STAND Networking Session
January 16 | GSS Building
Mathew Lemite

Introduction

- Purpose of today's session
- Networking, collaboration, and practical problem-solving



Why Trainer Development Matters



EFFECTIVE TRAINING
STRENGTHENS SYSTEMS



ENGAGED TRAINERS CREATE
ENGAGED LEARNERS

Planning Effective Training Sessions

1

Balancing content and discussion

2

Designing with adult learners in mind

Managing Engagement

Keeping

Keeping attention without gimmicks

Using

Using relevance and interaction

Handling Resistance

1

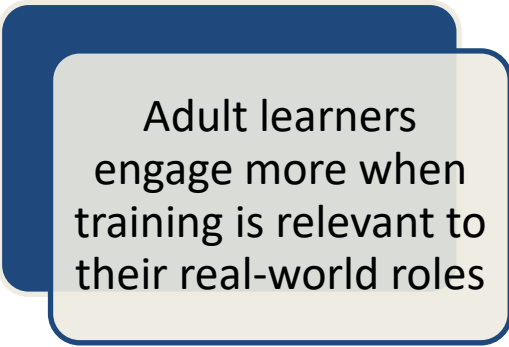
Redirecting
experience

2


Managing
skepticism
professionally



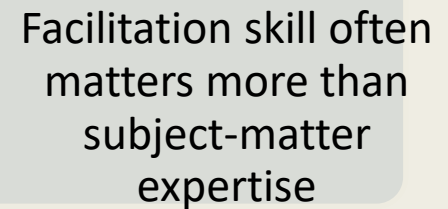
Why Trainer Challenges Are Normal



Adult learners
engage more when
training is relevant to
their real-world roles



Disengagement
often reflects design
issues, not trainer
effectiveness



Facilitation skill often
matters more than
subject-matter
expertise



Time & Content Constraints

01

Prioritizing
essential
material

02

Making the
most of
limited time

Trainer Burnout & Sustainability



Setting boundaries



Sharing responsibility

Building Trainer Credibility



AUTHENTICITY OVER
PERFECTION



CONSISTENCY BUILDS
TRUST

Peer Learning & Collaboration



LEVERAGING ROOM
EXPERTISE



LEARNING FROM EACH
OTHER

Ethics & Best Practices



RESPECTFUL DIALOGUE




PROFESSIONAL
RESPONSIBILITY

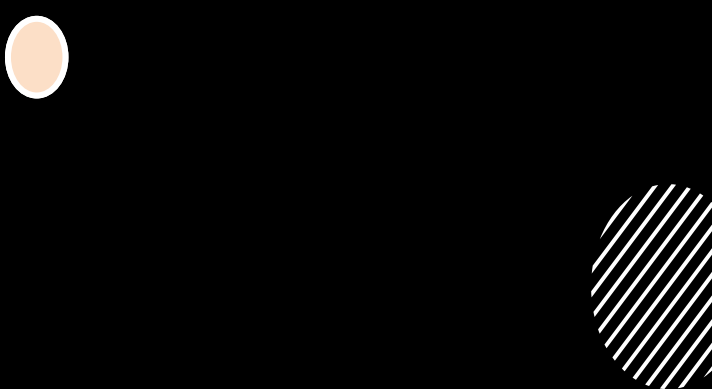
Facilitated Workflow Example

- Discussion → Strategy
→ Application





Trainer Burnout Is Real



Trainers often carry dual roles alongside full-time duties



Repeated delivery of material increases fatigue



Burnout reduces adaptability, presence, and effectiveness

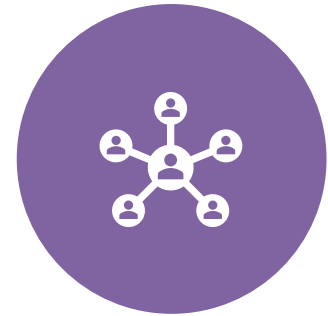
What Improves Training Outcomes



LEARNERS RETAIN MORE
WHEN THEY TALK MORE
THAN THE TRAINER



SCENARIO APPLICATION
STRENGTHENS TRANSFER
OF LEARNING



PEER-TO-PEER LEARNING
INCREASES RELEVANCE
AND TRUST

Key Takeaways



Challenges are
shared



Practical
strategies work



Community
matters

Attention & Engagement Reality



Adult attention typically declines after 10–20 minutes without interaction



Discussion and scenario-based learning increase retention



Passive lecture formats show lower long-term behavior change

Mixed Experience Levels Are the Norm



- Training rooms routinely include varied experience levels
- New learners want structure; experienced learners want relevance
- Decision-based learning supports both groups effectively

Discussion: Trainer Challenges

Which challenges show up most in your environment?

Resistance Isn't Defiance



RESISTANCE OFTEN REFLECTS
PRIOR EXPERIENCE, NOT
HOSTILITY



EXPERIENCED LEARNERS
CHALLENGE CONTENT THAT
CONFLICTS WITH PRACTICE



INVITING CONTRIBUTION
INCREASES BUY-IN AND
CREDIBILITY

Activity: Strategy Test Drive

Apply one
strategy to a real
training issue

Group Brainstorm

How can STAND support trainers
statewide?

Resources & Closing



STAND SUPPORT



THANK YOU FOR YOUR
PARTICIPATION

References



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