

Friday, September 12, 2014
Meeting Time from 8:30 to 4:00
Duncan Center, Delaware



Creative Problem Solving

Come join us for a very interactive day of learning? We will learn about the thinking process and associated behavior and language. Then we will tackle confronting undesirable behavior while preserving relationships. Upon completing this training you will be provided with imaginative and innovative ways to reach people who think differently than you and approach everyday problems from new directions. The tools provided will help you re-define your problems and then take action on them.

ABOUT ROB HARRIS

Rob Harris is a Certified Professional in Learning and Performance and has nearly forty years' experience in leadership development, human performance improvement and human resources management. He taught leadership from first-line to senior levels during his military career. Since retiring from military service he has worked to advance entry-level employability skills, to improve leadership and human relations at all levels within organizations, and to assist businesses in developing strategic outlooks.

As a second career Rob has held executive positions in the human resources profession as a corporate training and organization development specialist, as a director of human resources management and as a small business owner.

Formerly, as president of Coastline Training and Development, Inc., a company with the mission of maximizing human potential, Rob designed and conducted customized leadership development, human relations training and conflict intervention services.

He has a degree in Human Services from Upper Iowa University, certificates in organization development and quality management, and he is a graduate of the prestigious United States Army Sergeants Major Academy.

Rob holds qualifications in the use of the Myers-Briggs Type Indicator, Herrmann Brain Dominance Instrument, Human Element, Strength Deployment Inventory, and is a master trainer of Dr. Thomas Gordon's Leader Effectiveness Training.

